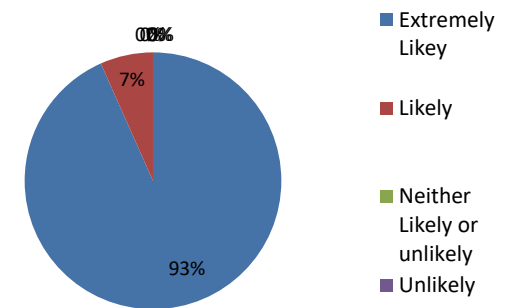


Period: July 2023
No. of Surveys: 15

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	14	1	0	0	0	0	15
Extremely Likey	14	0	0	0	0	0	
Likely	0	1	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely** Always happy to help. Staff are really polite. can always find availability for you when needed**** Extremely Likely Comments ****Really good service and doctor is really good.** Doctor is Brilliant.**The staff are polite and welcoming. Dr is amazing, understanding, caring and considerate, ** GPs are very friendly and understanding. They have always helped me in my health needs. Put me first. Hours of surgery are excellent. Also staff great. Last thing, I do-not need to wait so long fir seeing my GP.**Because doctor is amazing. They take time to listen your prioblem and never rushes. Amazing full Team.**One of the Best Surgery with brilliant reception staff, they put so much effort. Doctors are really good.** Receptionists are extremly helpful and always willing to go above and beyond as do the GPs.** Everyone is so good in this surgery. Practice Manager, Receptionist staff, Doctors and Nurse serving me best service.**All the staff are caring and professional. I canarrange an appointment regarding health cqare by having a telephone or in person consultation. If needed we are referred to other departments within the NHS.**The reason for selection is because my doctor is very understanding, always willing to see me if I require any medication. It is a pleasure to have a doctor who will see me if necessary.** Very professional staff and Service. Very happy with my GP surgery.**Always get to see doctor whenever I need and reception staff is very helpful and kind.**Always get an apointment when in need. Staff is excellent and Doctors and Nurse are amazing. They provide the Best Care.** Everyone so helpful always get an appointment to see GP and they provide the best care. Really happy with all the services.****

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.